



Industry: Higher Education Sector

Deliverables: CMS Website, Intranet Portal

Technology: WordPress, My SQL

Country: India

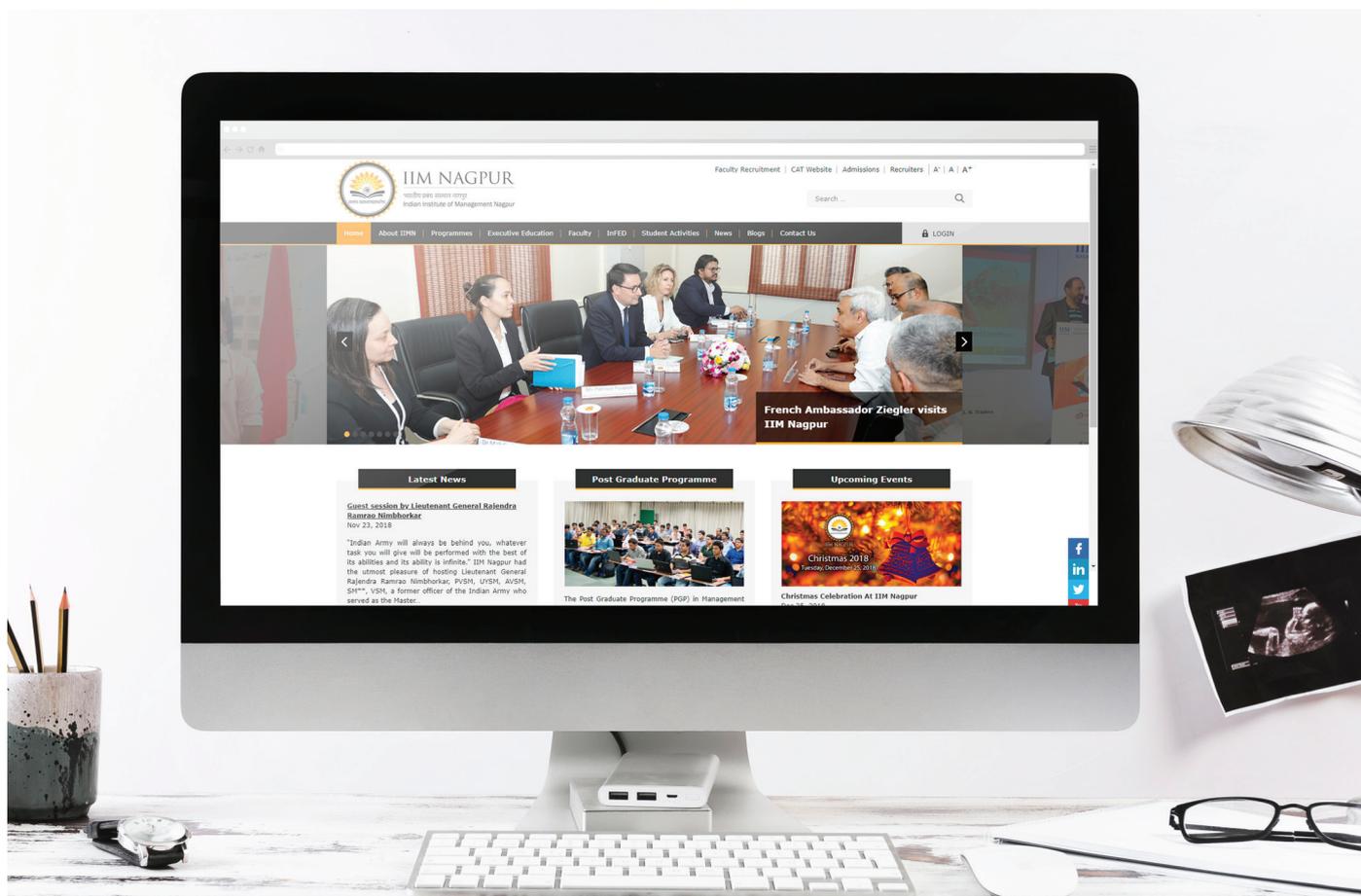
Project Goal:

Imagine all the communications, information, and documents in one central, instantly searchable hub. IIM Nagpur desired a new user-friendly website along with an integrated intranet portal for ease of collaboration, free-flow of communication among all the stakeholders, sharing of knowledge, results, and other important documents across the network and enhancing the structure & accessibility of the user content.

Challenges:

- Lack of a centralized solution for efficient communication and information distribution
- The Manual/ Traditional method was quite cumbersome
- The current website was aesthetically dated and a rebrand of the whole website was required to better reflect the brand and values

“No more logging into a handful of systems and sites to manage day-to-day campus life. IIM Nagpur embraces Intranet solution to facilitate a new digital mindset and to simplify information exchange for students, staff, management, and alumni by giving them a single, virtual doorway. With a user-friendly website and an integrated solution, they can now easily connect to people, organize work, and get things done.”



Solution:

Before starting the work for IIM Nagpur, KCS had submitted a tender. After thorough discussions and meetings, KCS bagged the prestigious project by winning against several other top-rated solution providers. The main requirement of the client was to provide them with a website and an Intranet solution that was STQC – Standardization Testing and Quality Certification compliant.

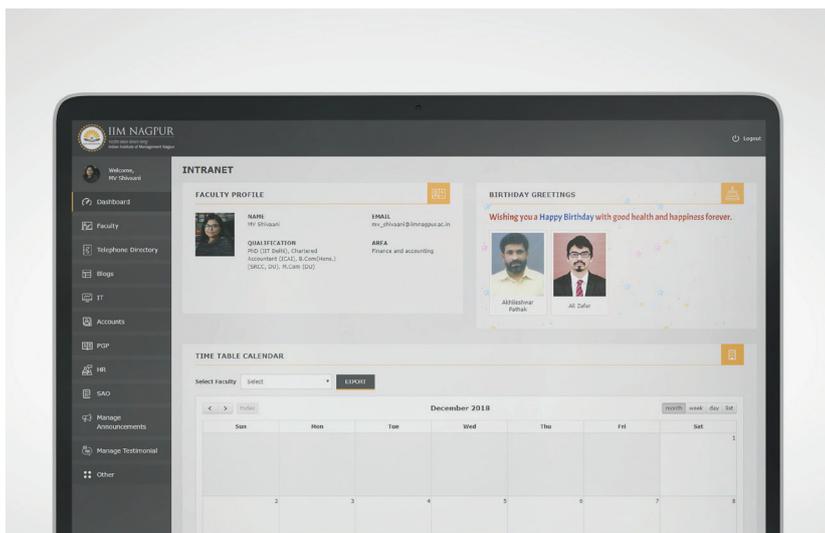
We provided them with two solutions a new website and an Intranet portal to increase the effectiveness of their internal communication. The new responsive website had an easy UI functionality as well as navigation and was bilingual in Hindi and English.

The client wanted to have one core hub for students and staff to use to make it feel like they were in one system rather than several different systems. We provided them with a complete customized Intranet solution that served as a common gateway to communicate the information to the students, faculty, and staff uses every day. It helped them in the following ways:

- It improved the way they manage and distribute information, critical data & documents, and daily tasks effortlessly.
- As the solution was available online, it allowed access to any information from anywhere in the world at any given time
- Reduced administration and publishing time and cost
- Replaced hierarchical bureaucracy with socially-linked collaboration
- The solution was efficient, eliminated duplication and the headache of multiple logins
- It streamlined and accelerated daily administrative tasks and extranet access
- It also had face chart, employee directory, and student profiles.

Features:

- Role-based access rights
- Anti-hacking and Secured portal
- Company directory and Staff Profile
- Real-time updates
- Access from anywhere
- Powerful search functionality
- Documents management
- Integrated with Google-calendar
- News, Announcements, Results, Updates
- Publishing feature
- Bi-lingual website
- Back-end performance optimization



IIM found it difficult to engage with their alumni communities' right from collecting data to organizing it, to engage them in a meaningful way. We also provided them with an alumni portal that automates the alumni management work – collecting data, organizing, communicating, and finally creating an active alumni community.

The solution was scalable to future requests. We also ensured that the data was properly secured against thefts or hacking. There were in-built security plug-in and Database management structure to prevent any data loss.

With the powerful integration with the Google Calendar, students were able to keep a check on a daily term timetable easily. The accuracy of the records was maintained and the sharing of internal information, grades/ results or mark sheet, attendance management was automated.

By drawing on information housed in a common database, our Intranet Portal enabled different stakeholders like the staff, students, management, faculty, alumni, and club managers to do whatever their role required. Be it connecting with peers, post course assignments, view/ update/ track important documents or assignments, help students with coursework, and check mid-term test results or grade status seamlessly.

Result:

For IIM Nagpur, timely communication with their students or alumni, efficient information sharing across the network, real-time collaboration, and team building were really important factors for which they needed a digital solution. The integrated intranet solution provided really helped them enhance communication, enrich collaboration, improve productivity, increase transparency, and better employee engagement.

The powerful, feature-packed Intranet portal gave them more freedom to systematically organize their work in a single space and perform daily tasks smoothly. The reduction of email from the work environment gave management time for more productive tasks. It also helped in external communication with their alumni and updates them about any events or happenings in the institute. Even simple features like giving info about term timetable, sharing events and news with students and alumni, sharing blogs, being able to quickly post information on social media, have made managing everything easy.

Even the new website design has really met the brand expectations in what they really wanted to communicate and achieve. It has a new clean and user-friendly design, easy navigation, is content-driven, has intranet login directly through the website. Users can now login remotely from anywhere anytime.



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