

## ***Customer Experience Redefined***

*Simple and Reliable All-in-one Hotel  
Management Software*



*Single technology platform to efficiently manage hotel operations and revenue streams*

## Product Description

Improve your hotel operations with eHSM – A complete web-based automated Hotel Management Software that perfectly suits the management needs of various types of hotels, motels, and small restaurant franchises.

It is the new age web-based technological tool that ensures the entire scope of property administration is integrated into a single window with department specific modules having multiple accesses as per assigned authorities.

Engineered to manage all aspects of hospitality, it consists of modules that help manage room services and restaurants, along with CRM. The Hotel Management Software solution offers a range of integrated modules to address every aspect of property management as well as services. with state-of-the-art technology and an extremely user-friendly dashboards, eHSM also offers required features for government-related and customized reports.

# eHSM

## Core Features

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- Single-Point Dashboard
- Web-Based Application
- Online Booking Engine
- POS Restaurant Management
- Banquet Management
- Professional Technical Support
- Channel Manager
- Reservation Management
- Restaurant Management
- Stock Management
- Housekeeping Management
- Maintenance Management
- Report Management





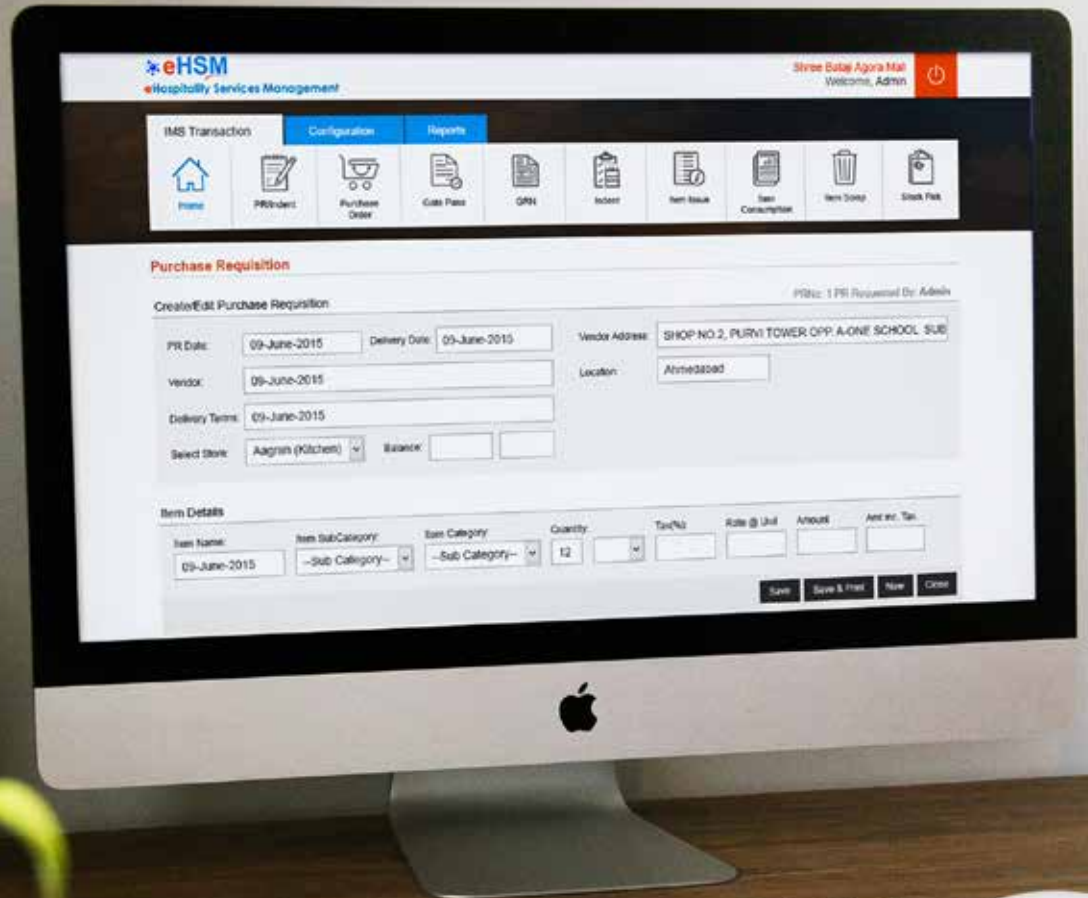


## **eHSM Modules**

### *Billing*

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- Discount/Complementary/ Rate Customization/ Name Customization.
- Controlled Access to Each of the Operations
- Flexible Settlement Methods
- Supports Direct Billing
- Void Bills
- Multiple Tax Structure
- Customized Discount Structure
- Cash, Credit Card ,Credit Cheque Bill Settlement Modes.



- Home
- PR/Order
- Purchase Order
- Cash Pass
- GRN
- Invoice
- Item Issue
- Item Consumption
- Item Swap
- Stock Pick

### Purchase Requisition

Create/Edit Purchase Requisition PR No: 1 PR Requested By: Admin

|                 |                   |                |              |                 |   |  |
|-----------------|-------------------|----------------|--------------|-----------------|---|--|
| PR Date:        | 09-June-2015      | Delivery Date: | 09-June-2015 | Vendor Address: | SHOP NO 2, PURVI TOWER OPP A-ONE SCHOOL SUB |  |
| Vendor:         | 09-June-2015      | Location:      | Ahmedabad    |                 |   |  |
| Delivery Terms: | 09-June-2015      |                |              |                 |   |  |
| Select State:   | Aagrah (Kitchens) | Warehouse:     |              |                 |   |  |

Item Details

| Item Name    | Item Sub-Category | Item Category    | Quantity | Tax% | Rate @ Unit | Amount | Amt w/ Tax |
|--------------|-------------------|------------------|----------|------|-------------|--------|------------|
| 09-June-2015 | --Sub Category--  | --Sub Category-- | 12       |      |             |        |            |



## Food & Beverage Management

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- Global Menu Concept
- Menu Groups and Menu
- Multiple Outlet With Separate Menu List
- Complementary and Combo Setup

## Order Management

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- KOT Management to Each of the Captains
- Remote Order Printing to Kitchen
- Supports Room Service Management
- Void / Amend / Transfer KOT

## Payment & Financial Accounting

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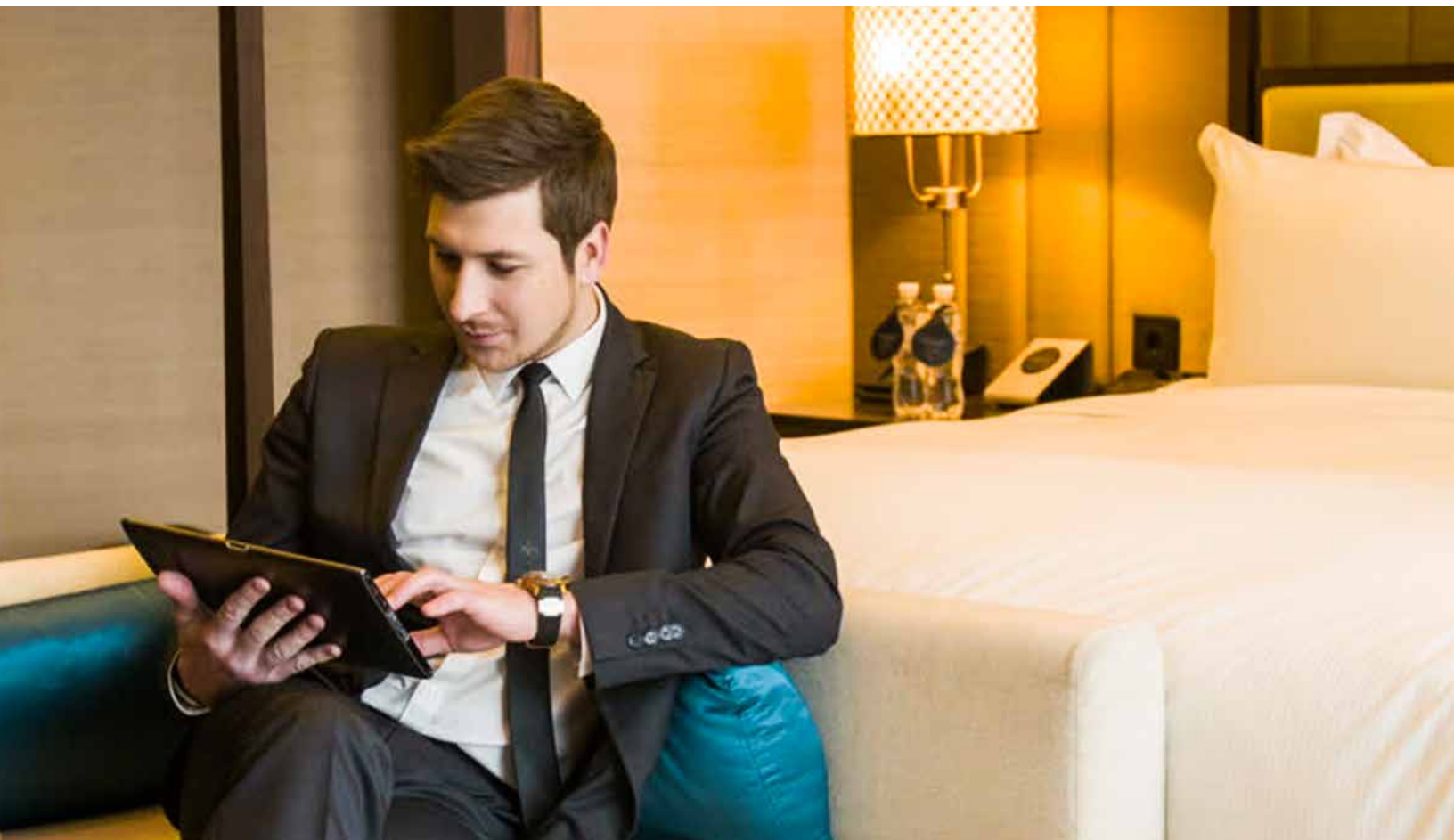
- Food Costing
- Cost and Sales Budgeting
- Sales Day Book / Collection Summary
- Settlement Summary
- Night Audit
- Income Head Wise Sales
- Tax Collection
- Bill / Cashier summary
- User Management
- Government Reports
- Business Summary



# Room Reservation Management

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- Reservation Management
- Walk-In Guest Management
- Company Guest Management
- Guest Database Repository
- Customer Relationship Management
- Room Service Management
- Banquet Booking Management
- House Keeping Management
- Check Out and Billing Procedure
- Telephone EPABX Integration With LAN
- Payment
- Company Accounts Management
- Financial Accounting
- MIS Reports
- Government Reports
- Business Summary







## Inventory & Stores

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- Purchase Requisition
- Approval
- Stores Consumption
- Stores Scrap Management
- Purchase Order
- Order Billing
- GRN - Multiple Order to One GRN
- Financial Accounting
- Issue Indent
- MIS Reports

## Room Front Desk Management

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- Room Configuration
- Room Reservation
- MIS Reports

# Why use eHSM?

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- Booking of rooms in no time
- Generating customer invoices
- Booking venues within the hotel
- Producing reports on daily basis
- Increase in the percentage of occupancy
- Automatic check on room tariff
- Avoid duplication and customer dissatisfaction
- Employee productivity
- Helps in reducing human error
- Automation allows the staff to focus more the services provided to guests.
- Control pilferages and malpractices
- Real-time results.
- Timely financials reports.
- Integrated data for seamless operation.

## Industry

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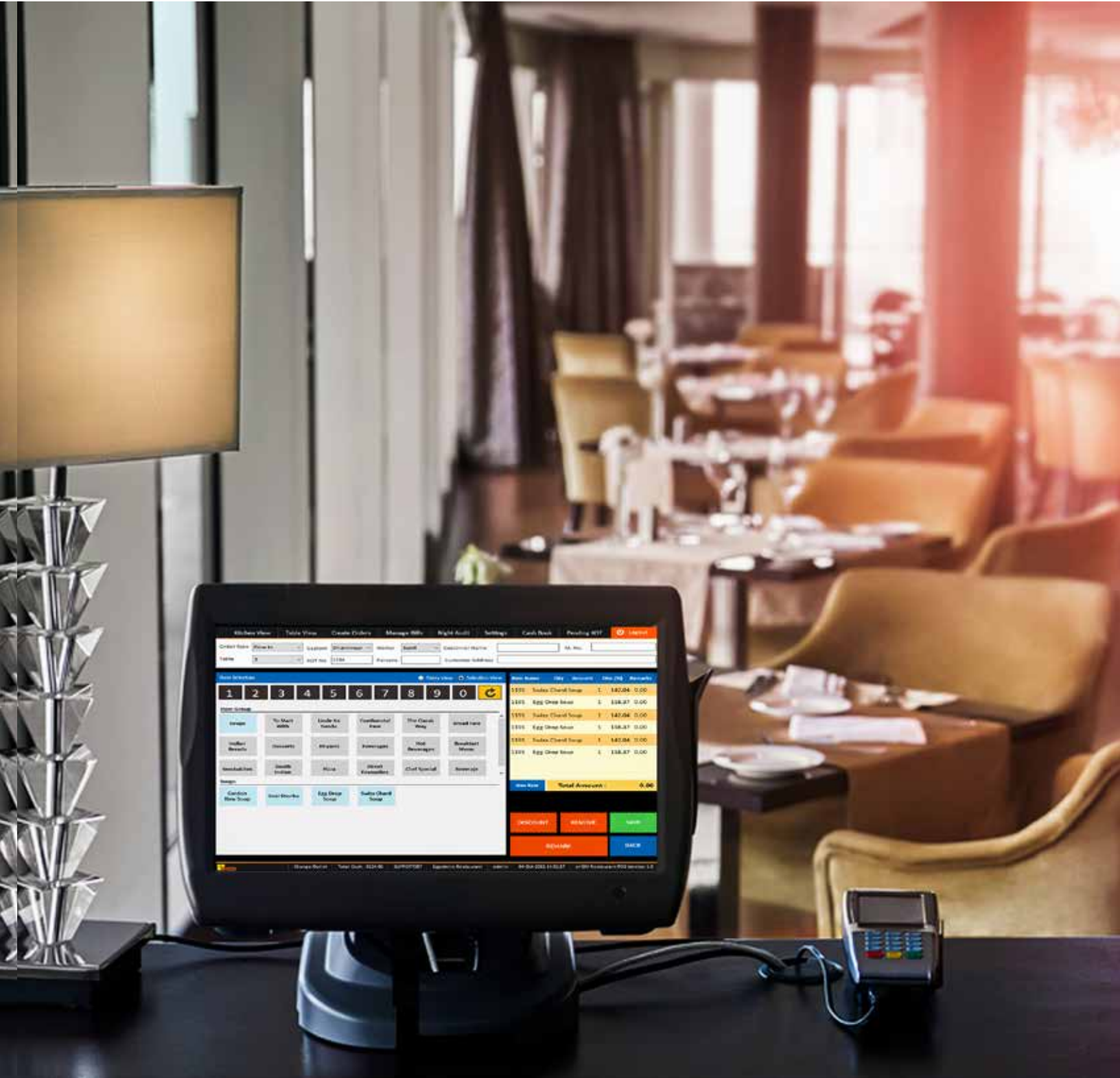
- Hospitality
- FMCG
- Services
- Entertainment

## Platform

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- .Net Framework 2.0
- MS SQL Server 2005
- Web-Based Platform





Kitchen View   Table View   Create Orders   Manage Bills   Night Audit   Settings   Cash Back   Pending WiFi   **Logout**

Order Date: [Blank]   Location: [Blank]   Department: [Blank]   Order: [Blank]   Customer Name: [Blank]   No. Pos: [Blank]

Name: [Blank]   Shift No: [Blank]   Account: [Blank]   Customer Subtotal: [Blank]

Item Selection   **Kitchen View**   **Table View**

1 2 3 4 5 6 7 8 9 0

Item Selection

|               |               |          |             |              |            |
|---------------|---------------|----------|-------------|--------------|------------|
| Images        | To Menu       | Order As | Yield/Order | The Classic  | Print Item |
| Order Details | Receipts      | Printed  | Print/Label | Hot          | Breakfast  |
| Handbook      | Health        | Price    | Market      | Chef Special | Receipts   |
| Receipts      | Order Details | Egg Drop | Sauce       |              |            |

| Item Name                 | Qty | Amount | Item ID | Remarks |
|---------------------------|-----|--------|---------|---------|
| 1101 Sausage Cheddar Soup | 1   | 182.08 | 0.00    |         |
| 1101 Egg Drop Soup        | 1   | 118.87 | 0.00    |         |
| 1101 Sausage Cheddar Soup | 1   | 182.08 | 0.00    |         |
| 1101 Egg Drop Soup        | 1   | 118.87 | 0.00    |         |
| 1101 Sausage Cheddar Soup | 1   | 182.08 | 0.00    |         |
| 1101 Egg Drop Soup        | 1   | 118.87 | 0.00    |         |

**Total Amount: 6.00**

**Print Receipt**   **Print Label**   **Print**

**Cancel**   **OK**

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## Tablet Ordering Application

*Our intuitive web-based tablet order management application empowers you to update & manage your complete menu & keep track of real-time orders any time.*

A product by



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